

Certificate

Management system as per

ELOT EN ISO 9001 : 2015

The Certification Body TÜV HELLAS (TÜV NORD) S.A. hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

**TELECROFT SERVICES L.T.D.
HELLAS FOREIGN BRANCH
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117 44 Athens
Hellas**

TELECROFT
Inbound • Outbound • No Boundaries

operates a management system in accordance with the requirements of ELOT EN ISO 9001 : 2015 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

- **Design and Implementation of Outbound - Inbound Calls Projects**
- **Sales and Customer Service through Outbound - Inbound Calls**
- **Provision of Back Office Services**

Certificate Registration No. 041 19 0091
Audit Report No. E-3271/2025

Valid from 2025-07-04
Valid until 2028-07-03
Initial certification 2019

Athens, 27.06.2025

TÜV HELLAS (TÜV NORD) S.A. Certification Body

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